





### 100% CLOUD-BASED SOLUTION

- Protects, manages and supports all devices –at any time and from anywhere- including those in remote offices and laptops.
- No need for additional infrastructure on site.
- Simple, central management via a Web browser.
- Reduced resource usage: extremely light agent and reduced bandwidth usage when deploying software and automatically updating the protection.
- Secure service with ISO 27001, SAS 70, PCI DSS and FISMA certifications.



### SECURITY AND PROTECTION AGAINST MALWARE

- Complete anti-malware protection for Windows, Linux and Mac OS X workstations, as well as servers and laptops.
- Maximum protection with real-time access to Collective Intelligence.
- Heuristic and anti-exploit technologies against new threats that exploit unknown vulnerabilities and zero-day attacks.
- Firewall (personal or managed).
- Antivirus and anti-spam support for Microsoft Exchange 2007, 2010 and 2013.
- Centralised device control (USB data storage devices, DVD/CDs, modems, Bluetooth devices, etc.).
- Centralised quarantine management.
- Category-based Web filtering and monitoring.
- Remote data wiping and password protection for lost or stolen smartphones and tablets.
- Advanced tools for rootkit and rogware detection



### REAL-TIME DEVICE INVENTORY AND MONITORING

- Visibility and control of all devices on the network, including smartphones and tablets.
- Control and monitoring of CPU usage, memory, disk space, services, software, etc.
- Performance graphs and on-screen warnings.
- Software and hardware change logs.
- License management.



### SOFTWARE AND UPDATES DEPLOYMENT (PATCH MANAGEMENT)

- Discovery of unpatched devices and centralised, automatic patching of operating systems.
- Centralised software installation.



### REMOTE AUTOMATIC SUPPORT

- Non-disruptive access: remote event logs, command line, task manager, file transfer, registry editor.
- Remote desktop access: Shared access or complete control.
- Messaging system for direct communication between users and the IT Department.
- Ticketing system to organize and classify incidents, share troubleshooting procedures and documentation, etc.
- Script creation for automatic troubleshooting.
- Quick task creation.
- Scalable platform, ability to integrate free components.

### TECHNICAL REQUIREMENTS

#### Web Console

- Internet connection
- Internet Explorer 7.0 or later
- Mozilla Firefox 3.0 or later
- Google Chrome 2.0 or later

#### For workstations and file servers

- Internet connection
- Microsoft Windows XP, Vista, 7, 8, 8.1 (32-bit & 64-bit)
- Windows Server 2003 R2, 2008 (32-bit & 64-bit)
- Windows Server 2008 R2, 2012 (64-bit)
- Apple OS X 10.6, 10.7, 10.8, 10.9
- Ubuntu 12 (32-bit & 64-bit)
- Red Hat Enterprise Linux 6.0 (64-bit)
- Debian6.0 Squeeze

#### For mobile devices

- iOS 6 or later
- Android 2.3.3 or later

#### For Exchange Server

- Microsoft Exchange Server 2003, 2007, 2010 y 2013

#### Supports the following virtualisation environments

- VMWare ESX 3.x,4.x, 5.x
- VMWare Workstation 6.0, 6.5, 7.x, 8.x y 9.x
- Virtual PC 6.x
- Microsoft Hyper-V Server 2008 R2 y 2012 3.0
- Citrix XenDesktop 5.x, XenClient 4.x, XenServer and XenApp 5.x y 6.x

### Certifications:

